



The Langton Arms

How we are keeping our Customers and Staff safe and minimising the risk of transmission of COVID-19

Updated 22nd September 2020

1. Under Government guidelines we will be keeping a record of all customers and visitors for 21 days to assist with NHS Test and Trace. We will not use your information for any other purpose. Please use the QR Code to check in or give your details to a member of our staff before entering our premises.
2. We will be taking the temperature of our staff at a minimum of twice a day and the temperature of all customers and visitors on arrival. Anyone with a high temperature will be asked to return home and to follow the Government guidelines regarding COVID-19 transmission.

We feel that the taking of your temperature in a non-invasive way protects us all and can ensure that we can STAY OPEN. With a number of pubs having to close due to transmission of the disease, as an independent small business we cannot afford to take risks.

3. All of our staff will be wearing a face covering and/or visor at all times.

All customers and guests must wear a face covering at all times unless seated at a table to eat or drink. Entry to our premises is not allowed unless you are wearing a face covering.

4. Limits on the number of people you can see socially have changed. When meeting friends and family you do not live with (or have formed a support bubble with) **you must not meet in a group of more than 6, indoors or outdoors.** This is against the law and the police will have the powers to enforce these legal limits, including to issue fines (fixed penalty notices) of £200, doubling for further breaches up to a maximum of £6,400.

5. We are not able to offer any bar service due to government legislation. TABLE SERVICE is available to either drink or dine with us.

RESERVATIONS for either drinking or dining are preferred. Please arrive at the time of your reservation and await a member of staff to be seated. We have a "one way" system in place to accommodate SOCIAL DISTANCING. Reservations can be made for both inside and outside tables, garden benches and gazebos on a first come first serve basis by emailing info@thelangtonarms.co.uk or by calling us on **01258 830225**. We are unable to accommodate tabs in our Beer Garden or Courtyard Garden and all food and drink should be paid for when ordered.

PLEASE NOTE that any table will only be kept for a maximum of 15 minutes after your reservation time, please try to arrive on time and if your plans change please let us know, thank you.

6. **SOCIAL DISTANCING should be respected at ALL TIMES.** You should keep TWO METRES APART from people not in your household or support bubble at all times. If TWO METRES is not possible then follow the ONE METRE PLUS guidance using mitigation such as face coverings or not sitting face to face.

We have increased the number of toilets available and all the tables in our restaurants, garden and courtyard have been spaced accordingly. Under no circumstances should a table be moved or joined together with another.

7. Music will be kept at a low volume to avoid people needing to shout which increases the risk of transmission. Live music is not currently permitted.
8. Standing at the bar is not allowed and all customers should remain at their tables wherever possible where our staff will be happy to serve you.
9. We have various hand sanitising stations for your use and our staff will be washing their hands on a regular basis and always before handling plates and cutlery.
10. Our menus have been laminated so they can be cleaned after each use. Similarly, we have wipeable tablecloths. Cutlery and condiments will be brought with your food and will not be left on tables.

**Please respect our Staff
they are here to help you in challenging circumstances**

**Keep safe, show respect to all,
relax and have a good time!**

